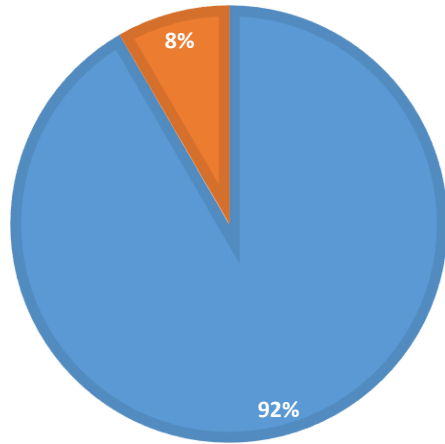


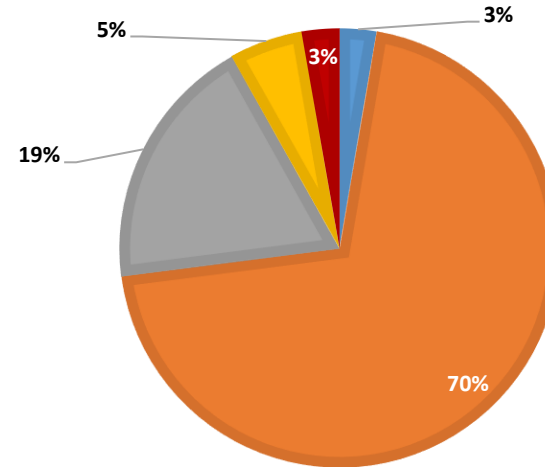
### HOW QUICKLY DO YOU GET SEEN BY A SPECIFIC GP OR NURSE?

■ Within 5 days ■ Over 5 days



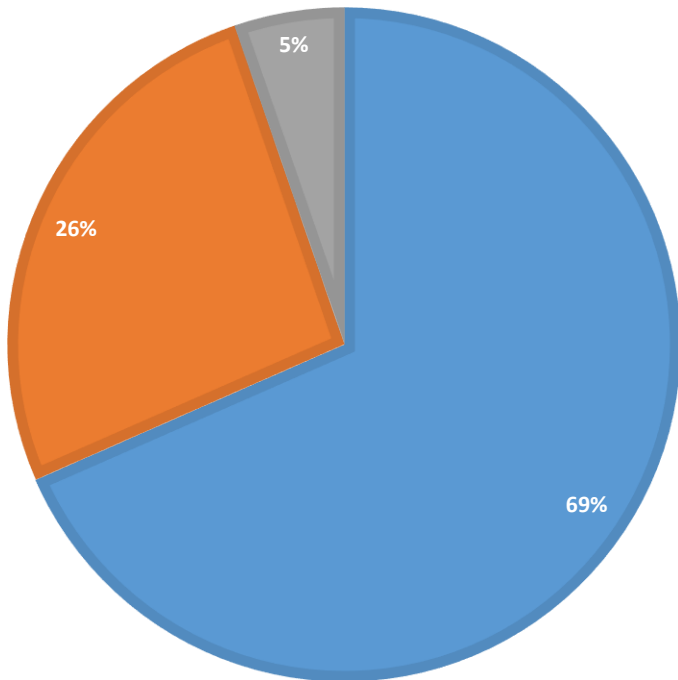
### HOW QUICKLY DO YOU GET SEEN BY ANY AVAILABLE GP OR NURSE?

■ Same or next day ■ 2-4 days ■ 5 or more days ■ I don't need to be seen quickly ■ Don't know, never tried



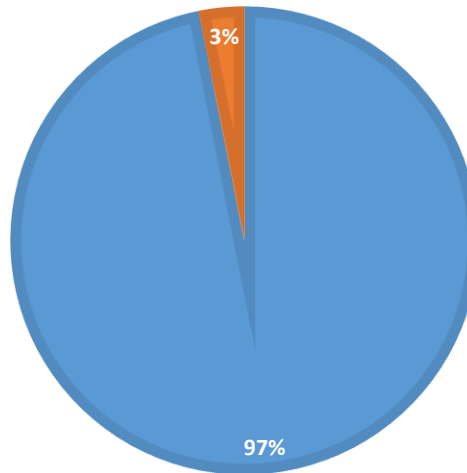
### WAITING TIMES

■ Less than 10 mins ■ 10-30 mins ■ More than 30 mins



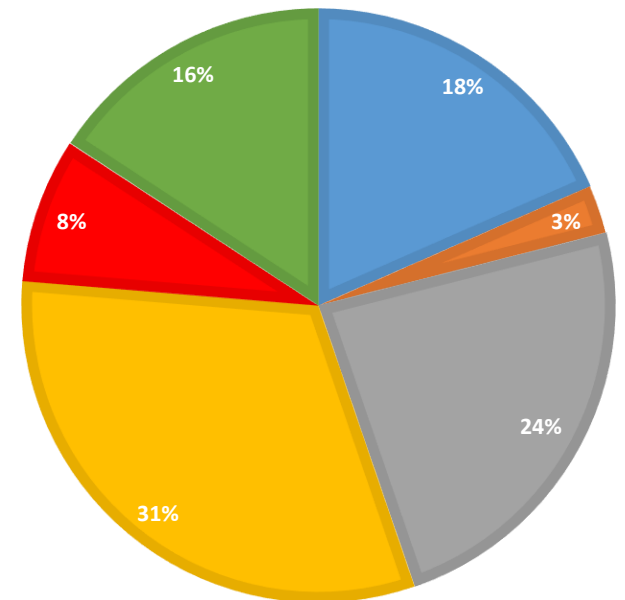
### ARE THE OPENING HOURS CONVENIENT?

■ Yes ■ No



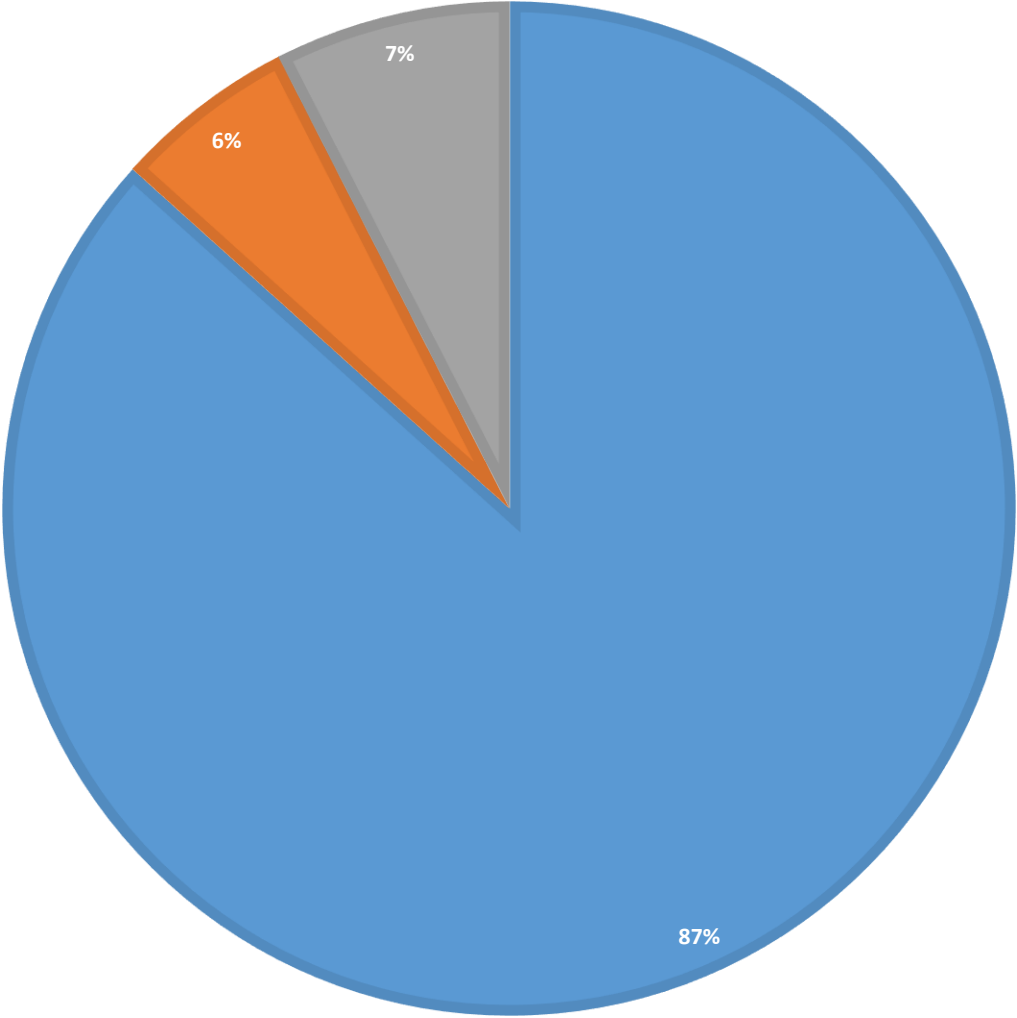
### WOULD ANY OF THESE OPENING TIME MAKE IT EASIER TO SEE OR SPEAK TO SOMEONE?

■ Before 8am ■ At Lunchtime ■ After 6:30pm  
 ■ On a Saturday ■ On a Sunday ■ None of these



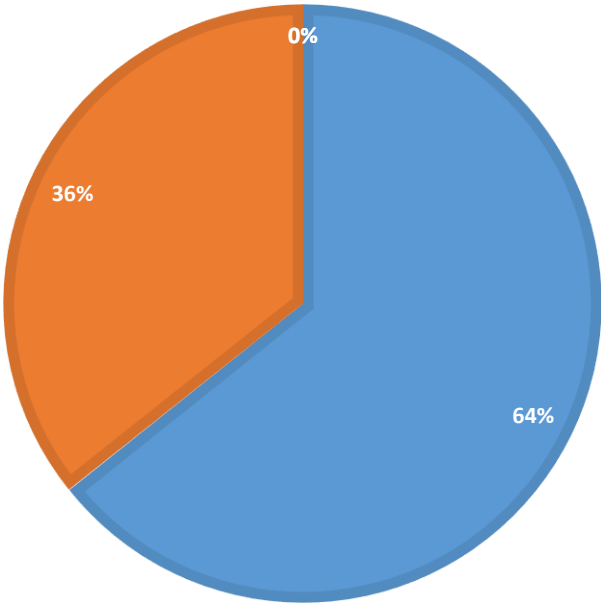
# ABOUT YOUR VISIT TO THE NURSE

■ Good ■ Satisfactory ■ Poor



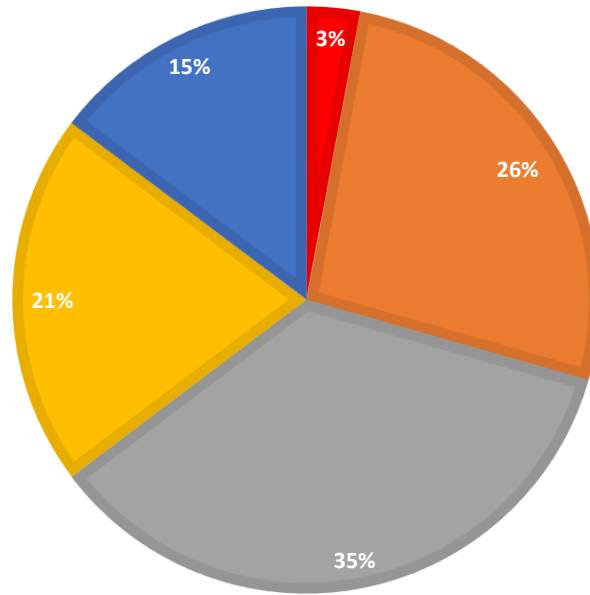
### PAITENT GENDER IDENTITY

Male Female Other Prefer Not to Say



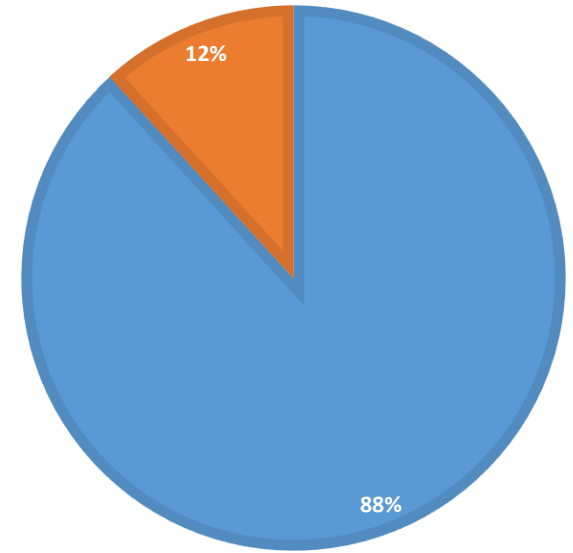
### PAITENT AGE

Under 16 16 - 44 45-64 65 - 74 75 & over



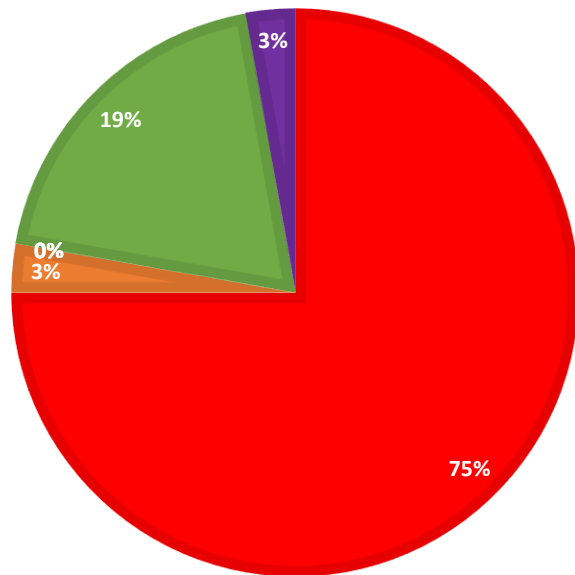
### DO YOU HAVE A LONG-TERM HEALTH CONDITION?

Yes No



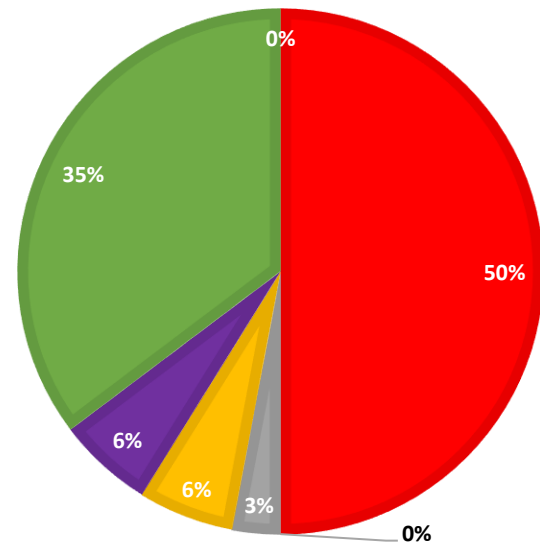
### ETHNIC GROUP

White Black or Black British Asian or Aisan British Mixed Chinese Other Prefer Not to Say



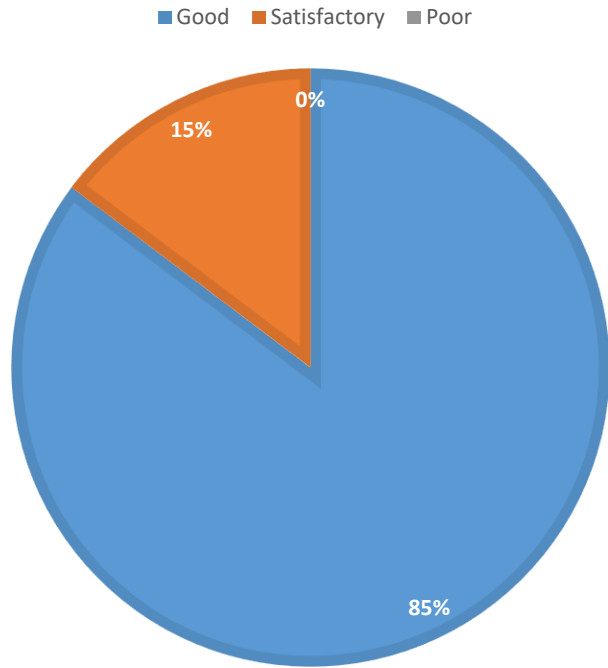
### EMPLOYMENT STATUS

Employed Unemployed In Education Unable to work due to Health Issues Looking after home/family Retired Other

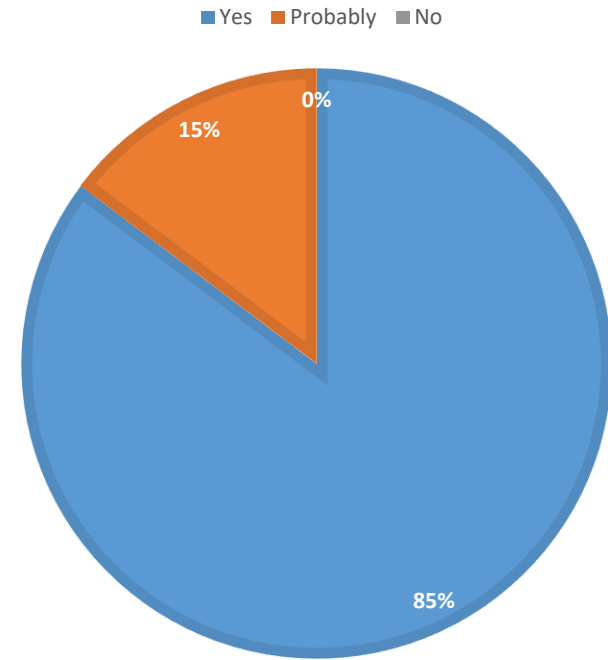


Number of survey's completed: 36

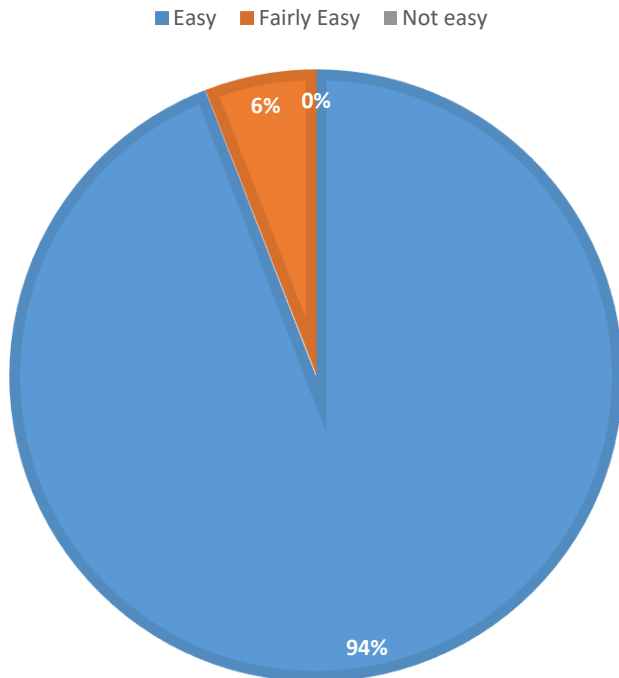
### OVERALL EXPERIENCE OF THE GP SURGERY



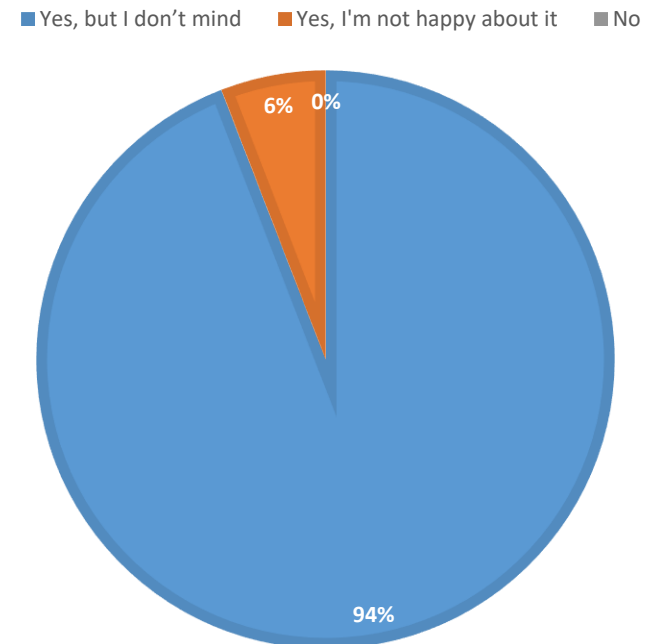
### WOULD YOU RECOMMEND US TO SOMEONE NEW



### IS IT EASY TO GET INTO THE BUILDING?

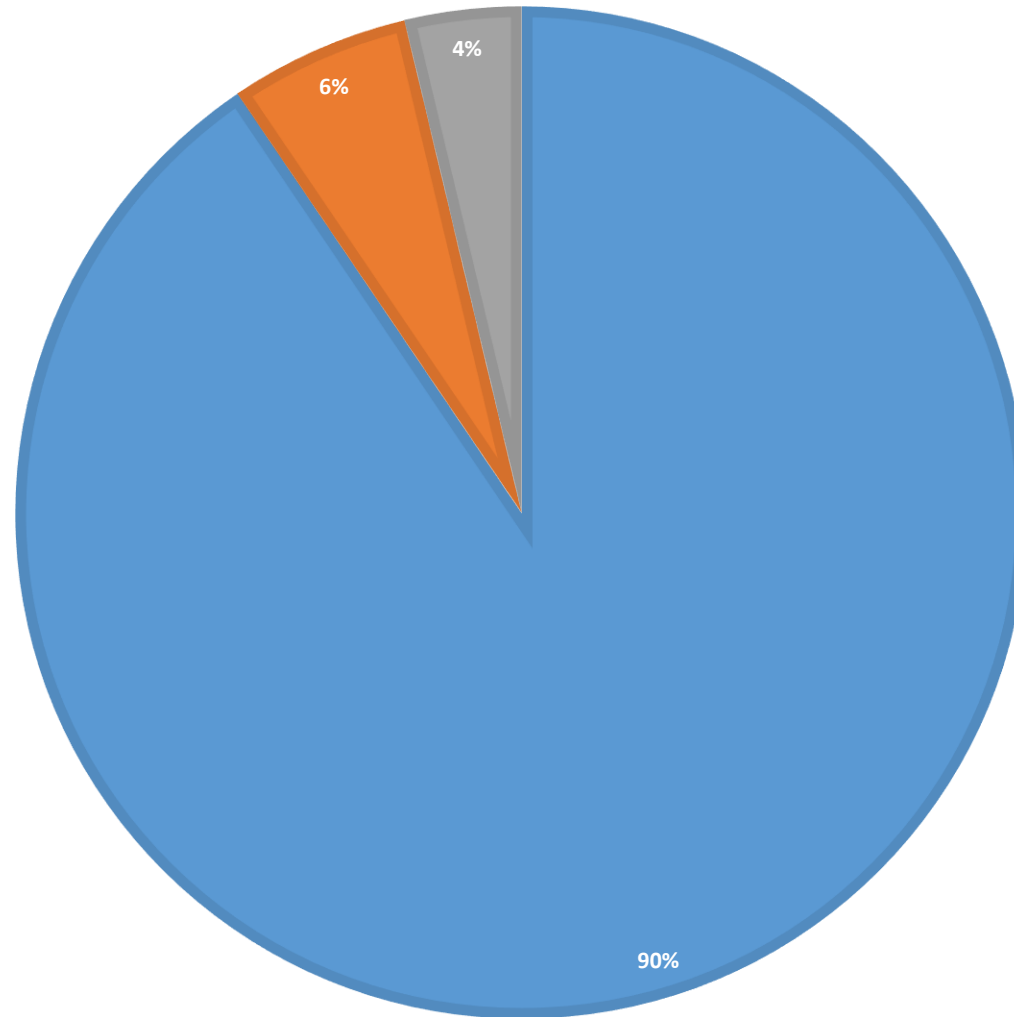


### CAN OTHERS IN THE WAITING AREA OVERHEAR WHAT YOU SAY TO THE RECEPTIONIST?



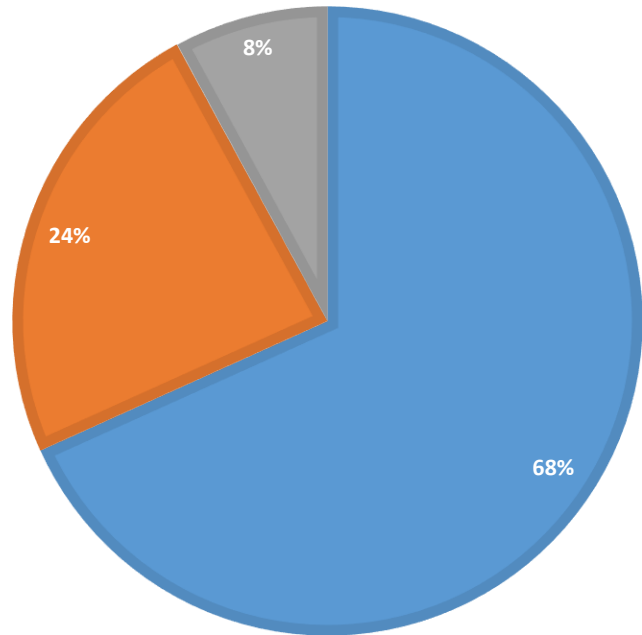
## ABOUT YOUR VISIT TO THE GP

■ Good ■ Satisfactory ■ Poor



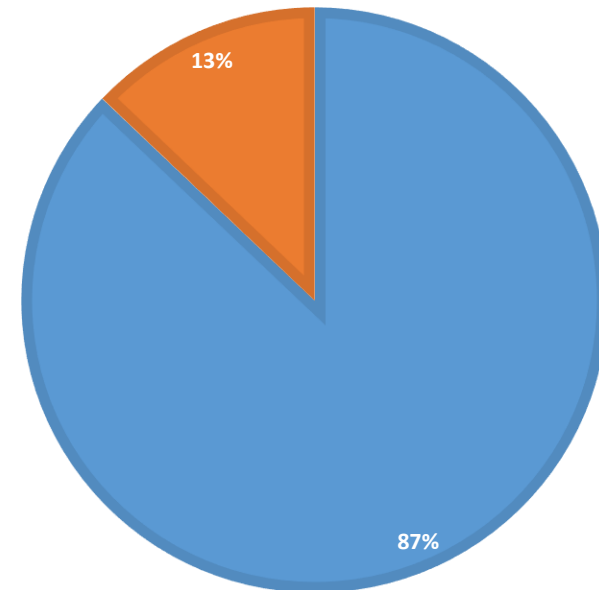
### GETTING THROUGH ON THE PHONES AND BOOKING AHEAD

■ Easy ■ Fairly Easy ■ Not Easy



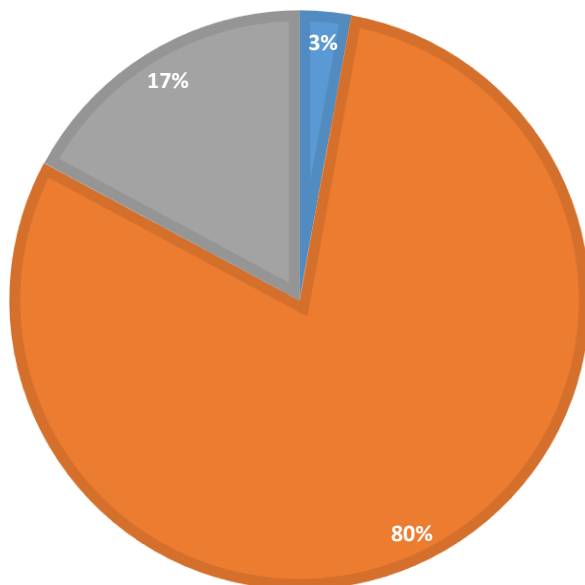
### ARE YOU ABLE TO BOOK SAME DAY APPOINTMENTS FOR URGENT ISSUES?

■ Yes ■ No



### PREFERRED APPOINTMENT BOOKING METHOD

■ In Person ■ By Phone ■ Online



### RECEPTIONISTS

■ Helpful ■ Fairly Helpful ■ Not Very Helpful

